



OPERATIONAL NOTICE

No. 2020 – M31

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CDCC COVID-19 Readiness

At an enterprise level, TMX continues to closely monitor the spread of COVID-19 with the highest priority given to the health and safety of our people, as well as our entire capital markets community. Our business continuity plans are written to support **all** hazards – including the reduction of staff due to illness. Our business continuity plans are also subject to regular and rigorous testing, and we are confident in our ability to operate and service our marketplaces without interruption.

At the CDCC level, in the event CDCC should invoke its business continuity plan, any and all updates relating to it will take place via standard communication channels: by means of CDCC notices and/or by contacting the CDCC-OPS team.

To encourage accurate communication ahead of any possible triggering of our BCP plans, CDCC reminds the Clearing Member community to keep all of the group email distribution lists that interact with our CDCC-OPS group up-to-date.

Moreover, all Clearing Members should also send us updated Senior Emergency Contact information, which is used by the CDCC-OPS team to contact CDCC Members in the event of a financial and/or operational incident requiring immediate action by our CDCC Members. Any updates to the latter should be communicated immediately and directly to the CDCC-OPS@tmx.com email address.

We thank you for your cooperation,

Ana May
Director, Operations
CDCC